

CATHOLIC SOCIAL SERVICES
Annual Report 2008–2009



A circle is round
it has no end that's
how long I want to
help others.



Donna James

Dear Friends and Supporters of Catholic Social Services,

This year we report to you with two documents in hand: the annual report with statistics, finances, and donor recognition; and our fall Connections newsletter which highlights the impact of your generous support. You can see the difference you have made in the lives of so many!

As more people lost their jobs this year, we stretched to respond to the growing need, and more of you reached out to help your neighbors through CSS. We streamlined staff, tightened the budget, and very carefully stewarded your gifts to provide help, create hope, and assist people change their lives. See the next page for those details.

Lives have been changed! You will read the impact of your generosity in the newsletter stories. Help to bury a loved one, food in time of need, healing for people who had abortions, new opportunities to move out of poverty - these are some of the ways your support has made a big difference to more than 20,000 people!

The impact does not end there, but continues to carry forward into the lives of others. The growth, the change, the help that clients experience is passed on to others. Harriet ministers to people grieving their loved ones because of her experience at CSS. Chrethia applies all she has learned in the parenting teen program to her family and guides her sister with her new-found wisdom. Women, who know the pain and guilt of abortion but also the healing and forgiving love of God, guide other women and men on their journey to healing and coming home to God.

We have taken new steps to respond to need and make services more readily available. We now offer adoption services to the people of South Carolina, working with Catholic Charities there and the Diocese of Charleston. Here in our diocese we have laid the groundwork for a parish-based support system for women with an unplanned pregnancy. We have expanded offerings for reflection days for our seniors so that more can participate closer to home.

In this annual report we highlight all of you who partner with us to make these services and life changes possible. We are grateful to you and ask our gracious God to bless you and your loved ones! Thank you for your trust and your generosity!

Most gratefully,

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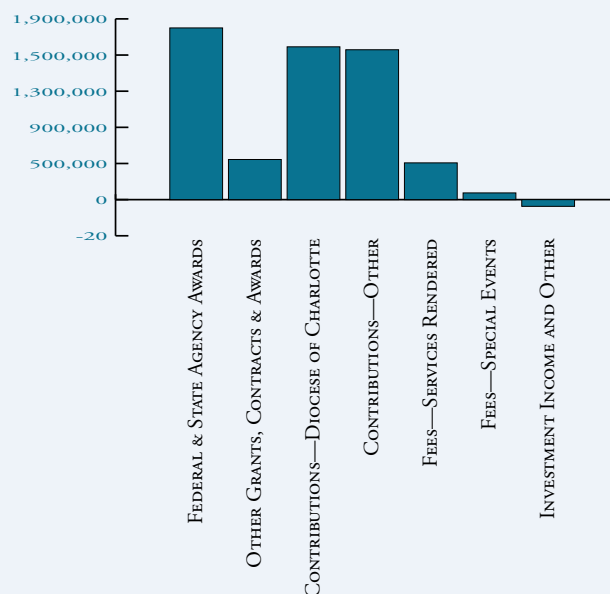
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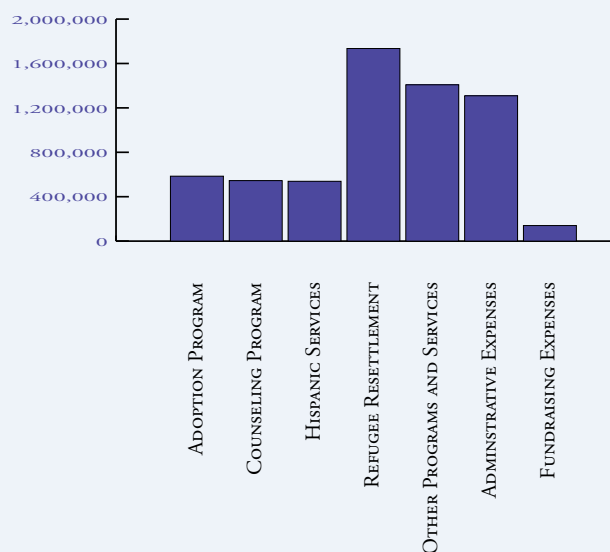
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CSS REVENUE 2008 - 2009



CSS EXPENSES 2008 - 2009



We are a Christian ministry
of charity, service and justice,
dedicated to providing
help to those in need,
hope to those in despair, and
inspiration for others to follow.

CSS - FINANCIAL HIGHLIGHTS FOR YEAR ENDING JUNE 30

REVENUE	2009	2008
FEDERAL & STATE AGENCY AWARDS	1,800,717	1,691,431
OTHER GRANTS, CONTRACTS & AWARDS	519,016	400,909
CONTRIBUTIONS - DIOCESE OF CHARLOTTE	1,618,004	1,516,537
CONTRIBUTIONS - OTHER	1,553,025	1,211,629
FEES - SERVICES RENDERED	511,328	712,507
FEES - SPECIAL EVENTS	51,157	22,313
INVESTMENT INCOME AND OTHER	(93,793)	(24,084)
TOTAL REVENUE & OTHER SUPPORT	5,959,454	5,531,242

EXPENSES

ADOPTION PROGRAM	562,115	607,736
COUNSELING PROGRAM	470,497	482,482
DIRECT ASSISTANCE	245,256	189,986
HAND TO HAND & YESS PROGRAMS	311,355	295,624
HISPANIC SERVICES	514,389	521,129
HOST HOMES PROGRAM	227,274	189,424
LATINO FAMILY CENTER PROGRAMS	117,586	163,961
OFFICE OF ECONOMIC OPPORTUNITY	179,638	173,919
REFUGEE RESETTLEMENT	1,789,240	1,425,517
SMALLER BUDGET PROGRAMS (7)*	331,506	328,610
TOTAL PROGRAM EXPENSES	4,748,856	4,378,388

SUPPORT SERVICES EXPENSES:

COST OF DIRECT BENEFITS TO DONORS	43,303	43,040
ADMINISTRATIVE EXPENSES	1,234,569	1,010,908
FUNDRAISING EXPENSES	141,246	118,625
TOTAL SUPPORT SERVICES EXPENSES	1,419,118	1,172,573

TOTAL EXPENSES	6,167,974	5,550,961
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CHANGE IN NET ASSETS	(208,520)	(19,719)
NET ASSETS:		
BEGINNING OF YEAR	1,344,610	1,364,329
END OF YEAR	1,136,090	1,344,610

TOTAL OF PERSONS SERVED IN 2008-2009: 20,866
INDIVIDUALS MAY HAVE RECEIVED MORE THAN ONE SERVICE LISTED BELOW.

FOOD PANTRY AND OTHER	
BASIC NEEDS ASSISTANCE	8,783
EDUCATION AND ENRICHMENT SERVICES	5,672
SOCIAL SUPPORT SERVICES	2,076
REFUGEE RESETTLEMENT AND ASSISTANCE	1,892
IMMIGRATION SERVICES	1,104
MARRIAGE PREPARATION COUNSELING	924
ADOPTION SERVICES	601
COMPLETED ADOPTIONS	309
ABSTINENCE EDUCATION FOR YOUTH	59
FINANCIAL LITERACY AND OTHER SERVICES	240
BURIAL ASSISTANCE	225
PREGNANCY SERVICES	123
	106

*SMALLER BUDGET PROGRAMS:

CATHOLIC CAMPAIGN FOR HUMAN DEVELOPMENT
EDUCATION PROGRAM
ELDER MINISTRIES
FAMILY LIFE PROGRAM/MARRIAGE PREPARATION
NATURAL FAMILY PLANNING
RESPECT LIFE
OTHER PROGRAMS



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Ms. Leonore M. Accettullo In honor of
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 Anonymous In honor of
 Reverend Jude DeAngelo
 Anonymous In honor of
 Edwin & Judy Noga
 Ms. Marilyn A. Antalek In honor of
 George S. Dietz
 Association of Fundraising Professionals
 In honor of David Hains
 Mr. Phil Clarkson In memory of
 Thomas Spada
 CSS Board of Directors In memory of
 Boyd (Butch) King
 Mr. Andy DeVillers In honor of
 Dean DeVillers
 Ms. Nicole DeVillers In honor of
 Dean DeVillers
 Ms. Mary V. Federal In honor of
 Margaret A. Sauerborn
 Mr. & Mrs. Harry Grim In honor of
 Cynthia Grim
 Mr. Robert Klaggeln memory of
 Paul Hamilton
 Ms. Maureen Retzbach In honor of

Jack & Bernice Witzel
 Edward Riesmeyer In honor of
 Barry Fabyan
 Ms. C. Jane Roberts In honor of
 Katie & Bill Kalorovich
 Reid & Peg Ruble In memory of
 Greg Bazuki
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 Edith Hutchison
 Mr. Kenneth Stober In memory of
 James & Colleen Everett
 Mr. Warren W. Wall In honor of
 Tom & Barbara Morgan
 Ms. Barbara O. Wilson In honor of
 William Cegles

Estate Gift

Estate of Ray Fleisher

Businesses/Communities

5 Kids Auto Sales
 A Services Group, LLC
 Absolute Direct Mail Services, Inc.
 American International Group, Matching
 Grants Program (AIG)
 Anonymous
 ARP-Phoenix Inc
 Ashland Custom Homes
 Aziz Law Firm
 Bank of America
 BB&T Co.
 Carolina Business Interiors, Inc
 Carolina First Bank/The South Financial
 Group
 Carolinas International Realty
 Caroplast, Inc.
 Carpenter Commercial Inc.
 Charlotte Concierge Association
 Citizens Fuel Co. - Scott Shealy
 Coletta Lenhart/dba McFabric & More
 Community Housing Development
 Crowell & Moring LLP
 Customer One Solutions, Inc.
 Cuylen Consulting, Inc.
 Dell Direct Giving Campaign
 Duke Energy Foundation Matching Gifts
 Program
 Eblen Center for Social Enterprise
 Edifice, Inc.
 Fidelity Investments/Charitable Gift Fund
 Gartner
 GE Foundation
 GivingExpress Online from American
 Express
 Good Will Publishers, Inc.
 GoodSearch
 Greensboro Chiropractic, Inc.
 Groce Funeral Home & Cremation
 Service
 Health Insurance Agency Inc.
 High Point Bank
 Houston Wire & Cable Company
 Htstangelo, LLC
 Hugh Chatham Memorial Hospital
 Hulsing Hotels, Inc. dba Holiday Inn
 Sunspree
 IBM
 Imagery Music LLC - Seasons Ensemble
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 Jong K. Byun, DDS, PLLC
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 Lane Industries Incorporated
 Marco's Car Wash & Lube
 McGrann Paper Corp
 McGuire, Wood & Bisette, PA
 Mercilite Mercy School of Nursing - NSNA
 Mercy Chapter
 MetLife
 Mi Pueblo Inc.
 Moore & Van Allen, PLLC
 Anonymous In honor of
 Morgan Stanley
 Mountainview Dermatology
 Orthopaedic Specialists of the Carolinas
 Pitney Bowes Matching Gift Program
 Polo Ralph Lauren Corp.
 Pompano Masonry Corp. /Superintendent
 Account
 Preferred Properties of Asheville Inc
 Preferred Storage LLC
 R & W, Inc.
 Richard A. DeVita, Jr., CLU, ChFC
 Skadden, Arps, Slate, Meacher &
 Flom LLP
 Smith & Fox, Inc.
 Stanford Group Co.
 Stocker Associates, Inc.
 Strategic Power Systems, Inc.
 Stuart Page Co., Inc.
 Sunbird Financial, Inc.
 TIAA-Cref
 Tropical Gardens Mini Golf

UBS Financial Services, Inc.
 Universal Circulation Marketing
 Wachovia Corp of NC
 Wachovia Foundation Matching Gifts
 Program
 Wachovia Securities, LLC
 Watson Electric Co., Inc.
 Wine Sellers Inc
 With Friends, Inc
 Yu Ken Cut It Inc

Foundations/Trusts

Community Foundation of Western North
 Carolina Inc
 Foundation for the Carolinas
 Merancas Foundation, Inc.
 Schwab Fund for Charitable Giving
 The De Molina Family Foundation
 TjX Foundation Inc.
 Vanguard Charitable Endowment
 Program
 Winston Salem Foundation

Churches

Anonymous
 Basilica of St. Lawrence, Asheville
 Church of the Holy Comforter, Charlotte
 First United Methodist Church, Hayesville
 Holy Comforter St Cyprian Church,
 Washington, DC
 Holy Family, Clemmons
 Immaculate Heart of Mary Mission,
 Hayesville
 Immaculate Heart of Mary, High Point
 Our Lady of Guadalupe Mission,
 Cherokee
 Our Lady of the Assumption, Charlotte
 St. Aloysius, Hickory
 St. Andrew Episcopal Church,
 Greensboro
 St. Andrew the Apostle, Mars Hill
 St. Ann, Charlotte
 St. Barnabas, Arden
 St. Eugene, Asheville
 St. Gabriel, Charlotte
 St. Joan of Arc, Candler
 St. John Lee Korean, Charlotte
 St. Joseph Vietnamese, Charlotte
 St. Joseph, Bryson City
 St. Joseph, Newton
 St. Leo, Winston-Salem
 St. Margaret of Scotland, Maggie Valley
 St. Margaret Mary, Swannanoa
 St. Mark, Huntersville
 St. Mary's Episcopal Church, High Point
 St. Matthew, Charlotte
 St. Michael, Gastonia
 St. Patrick Cathedral, Charlotte
 St. Peter, Charlotte
 St. Pius X, Greensboro
 St. Thomas Aquinas, Charlotte
 St. William, Murphy

Groups/Organizations

Bishop McGuinness Catholic High
 School/Home School Assoc.
 Burkhead United Methodist Church,
 Sunday School Class, Winston-Salem
 Catholic Charities USA
 Catholic Daughters of the Americas #412
 Congregation de Notre Dame
 Greensboro Triad Aces
 Holy Family Mom's Group
 Jesuit Community Western NC
 Knights of Columbus - Council #7184
 Knights of Columbus #10852
 Knights of Columbus #11911
 Knights of Columbus Council #9560
 Knights of Columbus NC State Council
 Knights of Columbus NC State Council
 Ladies Auxiliary Knights of Columbus
 Missionary Servants of the
 Most Blessed Trinity
 NC State Council Columbiettes
 Our Lady of Grace School
 Sisters of Mercy of the Americas - South
 Central Community
 Sisters of Mercy Services, Inc.
 Sisters of Mercy Urgent Care, Inc
 Southern Benedictine Society of NC
 Southern Piedmont, AFA (SPAFA)
 St. Gabriel's Men's Club Holy Name
 Society
 St. Joan of Arc Altar Society
 St. Joan of Arc Ladies Guild
 St. Joan of Arc Youth Group
 St. Leo Brownie Troop 851
 St. Martin de Porres Benevolence Fund
 St. Matthew Columbiettes
 St. Patrick School
 St. Theresas Guild

St. Vincent de Paul Society,
 Holy Family Catholic Church
 Stand UNC Charlotte
 The Couple to Couple League
 The Volunteer Center of Greensboro
 United States Conference of
 Catholic Bishops

United Way Agencies

Bank of America United Way Campaign
 Davie County United Way
 Give With Liberty Campaign
 Microsoft Giving Campaign Program/
 United Way of King County
 State Employees' Combined Campaign
 Triangle United Way
 United Way of Asheville and
 Buncombe County, Inc.
 United Way of Central Carolinas, Inc.
 United Way of Central Maryland
 United Way of Central Massachusetts
 United Way of Forsyth County, Inc.
 United Way of Greater Battle Creek
 United Way of Greater Greensboro
 United Way of Greater High Point
 United Way of Tri-State New York
 United Way Special Distribution Account
 United Way, Inc.
 Valley of the Sun United Way
 Wells Fargo Community Support/United
 Way Campaign

In Kind Donations - Vehicle

Mr. Anthony T. Arroyo, Jr.
 Mr. Robert Calvani
 Ms. Victoria S. Hooker
 Mr. Robert E. Johnston
 Dr. Donald G. Joyce
 Mr. Alexander J. Mason, Jr.
 Ms. Heidi Nash
 Mr. Wilber A. Seeburg
 Ms. Patricia Szoke

In-Kind Donations - Other

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 Ms. Diane Amar
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 Mr. Barry Boneno
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 Our Lady of Fatima Catholic Church
 St. Ann Catholic Church Youth Group
 St. Leo Catholic Church
 St. Leo Catholic Church Youth Group
 St. Leo School



For Catholic Social Services
 Week 2009, we invited the
 Catholic schools in the diocese
 to participate in an essay
 contest. Theme: How can I be
 the heart and hands of Jesus in
 the world today?

Mia De Jong, grade 1, Our Lady
 of Mercy School, Winston-Salem,
 submitted this picture essay.

We chose her work for the
 annual report because she
 captured so well the Spirit of
 God moving through CSS and
 CSS supporters to provide help,
 create hope, and change lives.

CATHOLIC SOCIAL SERVICES OF THE DIOCESE OF CHARLOTTE, NC, INC.

Administrative Office
Charlotte (704) 370-3228
cssadmin@charlottediocese.org

www.cssnc.org
www.charlottediocese.org

OFFICE LOCATIONS PROVIDING PROGRAMS AND SERVICES BY GEOGRAPHIC AREAS:

Western Area

Western Regional Office
Asheville (828) 255-0146
csswro@charlottediocese.org

Office of Economic Opportunity
Murphy (828) 835-3535
oeocss@charlottediocese.org

Charlotte Area

Charlotte Regional Office
Charlotte (704) 370-3262
csscro@charlottediocese.org

Refugee Resettlement Office
Charlotte (704) 370-3262
cssrro@charlottediocese.org

Piedmont Triad Area

Piedmont Triad Regional Office
Winston-Salem (336) 727-0705
csspto@charlottediocese.org

Greensboro Satellite Office
Greensboro (336) 274-5577
Casa Guadalupe (336) 574-2837
cssgso@charlottediocese.org

Latino Family Center

High Point (336) 884-5858
csslfc@charlottediocese.org

OFFICES PROVIDING PROGRAMS AND SERVICES THROUGHOUT THE DIOCESE:

Family Life Office
Charlotte (704) 370-3228
cssflo@charlottediocese.org

Justice & Peace Office
Charlotte (704) 370-3225
justicepeace@charlottediocese.org

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